

FAQs for Reverse 9-1-1 notification system:

Q: Who should opt in for reverse 9-1-1 notifications?

A: All wireless and VoIP phone subscribers within Greeley and Weld County who wish to receive emergency notifications. Subscribers' wireless and VoIP information will be kept in a separate database, so that if subscribers are already in the 9-1-1 landline database their information will not be changed.

Q: Will my information be sold or distributed?

A: No. All of the information you enter will feed directly into the target notification secure database. This information can only be accessed by system administrators and the data will never be sold or distributed to third parties.

Q: When will I receive notification calls?

A: You will receive calls when the target notification system is activated and your address is within the geographic area chosen to receive the message. The system will only be activated for emergencies.

Q: What do I do if I move?

A: If you move after you have entered your information into the Opt-in website you will need to go back into the website and re-enter your information with the new address.

Q: Can I add my landline telephone number?

A: Yes, you can enter your landline number into the Opt-in website. If your landline is already in the database, the data you enter will NOT overwrite the existing information for your landline number. If your landline number is not already in the database, then the new information will be entered into the database.

Q: Can I enter my telephone number more than once at different addresses?

A: No. The last address you enter will be the only location that your telephone is associated with. Your number can only be entered in the database once, at one location.

Q: Do I have to enter an actual address?

A: Yes. If you enter an address that does not exist, you will not be in the database and will not be contacted when the notification system is activated.

Q: Will I be solicited in any way at the phone number that I enter?

A: No. You will only receive phone calls when the notification system is activated and your address is within the geographic notification area chosen. The system will only be activated for emergency purposes.

Q: If I am in a location that is different than the address that I enter into the Opt-in website for my wireless phone, will I still be contacted if an emergency affects the address entered?

A: Yes. No matter where you are physically located, you will only receive calls for emergencies that affect the address entered into the website. For example, if you are on vacation in different state, you will still receive a phone call if the address you entered is affected by an emergency.